

FY10 HEALTH PLAN DESCRIPTION FORM – OA-H¹

Open Access-H (HSA eligible)		
	In-Network	Out-of-Network
<p>Important Note: This form is not a contract. It is only a summary. The contents of this form are subject to the provisions of the Plan, which contains all terms, covenants and conditions of coverage. Your Plan may exclude coverage for certain treatments, diagnoses or services not noted below. The benefits shown in this summary may only be available if required Plan procedures are followed (e.g. Plans may require Pre-Treatment Authorization or use of specified providers or facilities). Consult the actual Summary Plan Description to determine the exact terms and conditions of coverage. Coinsurance % reflects the amount the Plan will pay.</p>		
Part A: Type of Coverage		
1. Type of Plan	Preferred Provider Organization- Open Access Network	
2. Out-of-Network Care Covered?²	Yes, but patient pays more for out-of-network care.	
3. Areas of Colorado where Plan is Available	Plan is available nationally.	
Part B: Summary of Benefits		
4. Plan Year Deductible a) Employee Only b) Family	\$1,500 \$3,000 The family deductible must be satisfied before benefits are paid for any individual family member. The in-network deductible may not be used to satisfy the out-of-network deductible.	\$3,000 \$6,000 The family deductible must be satisfied before benefits are paid for any individual family member. The out-of-network deductible may not be used to satisfy the in-network deductible.
5. Plan Year³ Out-of-Pocket maximum (includes deductible, if any) a) Employee Only b) Family	\$3,000 \$6,000 The family out-of-pocket maximum must be satisfied before benefits are paid at 100% for any individual family member. The in-network out-of-pocket maximum may not be used to satisfy the out-of-network out-of-pocket maximum.	\$6,000 \$12,000 The family out-of-pocket maximum must be satisfied before benefits are paid at 100% for any individual family member. The out-of-network out-of-pocket maximum may not be used to satisfy the in-network out-of-network maximum.
6. Lifetime Maximum	No lifetime maximum with the following exception: surgical treatment of morbid obesity, if Medically Necessary, is covered up to a lifetime maximum of \$7,500.	
7. Covered Providers	Great-West Healthcare Open Access Network, Pharmacy Services provided by Express Scripts® by arrangement with Great-West Healthcare.	All providers licensed or certified to provide covered benefits.
8. Medical Professional Services	85% after deductible	65% after deductible
9. Office Visits	85% after deductible	65% after deductible
10. Scheduled Preventive Care a) Children b) Adults	90% not subject to deductible 90% not subject to deductible (Routine PSA blood test and digital rectal exam payable at 100%)	70% not subject to deductible 70% not subject to deductible (Routine PSA blood test and digital rectal exam payable at 100%)
11. Maternity a) Prenatal care b) Delivery & Inpatient well baby care c) Delivery professional services	85% after deductible 85% after deductible 85% after deductible	65% after deductible 65% after deductible 65% after deductible

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12. Prescription Drugs Level of coverage and restrictions on prescriptions a) Retail - Generic - Preferred - Non-Preferred b) Mail Order - Generic - Preferred - Non-Preferred c) Self-admin. Injectables disp. thru Pharmacy d) Injectables admin. in office or OP facility	85% after deductible (Plan Year deductible – see #4 above.) 85% after deductible (Plan Year deductible – see #4 above.) 85% after deductible (Plan Year deductible – see #4 above.) 70% after deductible (Plan Year deductible – see #4 above.)	65% after deductible (Plan Year deductible – see #4 above.) Not covered. (No mail order out-of-network benefit.) 65% after deductible (Plan Year deductible – see #4 above.) 70% after deductible (Plan Year deductible – see #4 above.)
The Prescription Drug Program has been designed to encourage the use of generic medications. If a generic drug is available, but the preferred drug is dispensed (whether by your request or upon a physician specifying "Dispense As Written"), you are required to pay the applicable preferred copayment PLUS the difference in cost between the generic and preferred drug. The Food and Drug Administration (FDA) requires generic drugs to have the same quality, strength, purity and stability as preferred drugs.		
13. Inpatient Hospital	85% after deductible	65% after deductible
14. Outpatient / Ambulatory Surgery	85% after deductible	65% after deductible
15. Other Services a) Laboratory b) X-ray c) MRI / PET / CAT scans b) & c) subject to Pre-Treatment Authorization	85% after deductible 85% after deductible 85% after deductible	65% after deductible 65% after deductible 65% after deductible
16. Emergency Care⁴	85% after deductible	65% after deductible
"Emergency Care" means the sudden, and at the time, unexpected onset of a health condition that requires immediate medical attention, where failure to provide medical attention would result in serious impairment to bodily functions or serious dysfunction of a bodily organ or part, or would place the person's health in serious jeopardy.		
17. Ambulance a) Ground b) Air	85% after in-network deductible, maximum benefit \$1,000 per trip. 85% after in-network deductible, maximum benefit \$10,000 per trip.	
18. Urgent Care⁴	85% after deductible	65% after deductible
"Urgent Care" means situations that are not life threatening but require prompt medical attention to prevent serious deterioration in a member's health.		
19. Biologically Based Mental Health and Mental Disorders⁴ Care	85% after deductible	65% after deductible
20. Other Mental Health Care a) Inpatient care b) Outpatient care	Maximum 45 full/90 partial days inpatient services and 30 visits for out-patient services per Plan Year. Number of days and visits applies to both in and out-of network. 85% after deductible 85% after deductible	65% after deductible 65% after deductible
21. Substance Abuse a) Inpatient Rehab. b) Outpatient	85% after deductible 85% after deductible	65% after deductible 65% after deductible
22. Early Intervention Services	Plan pays applicable percentage based on the type of service performed, after deductible. Not subject to any other benefit specific maximums, up to \$5,725 per Plan year	Plan pays applicable percentage based on the type of service performed, after deductible. Not subject to any other benefit specific maximums, up to \$5,725 per Plan year
23. Physical, Occupational & Speech Therapy patient b) Outpatient	85% after deductible 85% after deductible, maximum 20 visits per Plan Year for each therapy. The number of visits applies to both in and out-of-network.	65% after deductible 65% after deductible, maximum 20 visits per Plan Year for each therapy. The number of visits applies to both in and out-of-network.

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24. Durable Medical Equipment a) Inpatient b) Outpatient including supplies	85% after deductible 85% after deductible, maximum benefit of \$5,000 per Plan Year for in and out-of-network expenses combined. (Prosthetic devices are not subject to \$5000 max, and do not reduce the \$5,000 max.)	65% after deductible 65% after deductible, maximum benefit of \$5,000 per Plan Year. Maximum applies to both in and out-of-network combined. (Prosthetic devices are not subject to \$5,000 max, and do not reduce the \$5,000 max.)
25. Medical Supplies (including oxygen)	85% after deductible	65% after deductible
26. Oxygen a) Inpatient b) Outpatient	Included in Hospital 85% after deductible	Included in Hospital 65% after deductible
27. Transplants	85% after deductible	Not Applicable. (Transplants must be in-network)
28. Home Health Care (Subject to Pre-Treatment Authorization)	85% after deductible, 100 visits per Plan Year. Maximum includes in and out-of-network visits.	65% after deductible, 100 visits per Plan Year. Maximum includes in and out-of-network visits.
29. Hospice a) Inpatient b) Outpatient	85% after deductible, 30 days per Plan Year. Number of days applies to both in and out-of-network. 85% after deductible, 91 days per Plan Year. Number of days applies to both in and out-of-network.	65% after deductible, 30 days per Plan Year. Number of days applies to both in and out-of-network. 65% after deductible, 91 days per Plan Year. Number of days applies to both in and out-of-network.
30. Skilled Nursing Facility Care	85% after deductible, 30 days per Plan Year. Number of days applies to both in and out-of-network.	65% after deductible, 30 days per Plan Year. Number of days applies to both in and out-of-network.
31. Dental Care	Not covered	Not covered
32. Vision Care	85% after deductible for exam only, no benefit for hardware.	65% after deductible for exam only, no benefit for hardware.
33. Chiropractic Care and Acupuncture	85% after deductible, maximum benefit \$750 per Plan Year, per benefit. Maximum applies to both in and out-of-network visits.	65% after deductible, maximum benefit \$750 per Plan Year, per benefit. Maximum applies to both in and out-of-network visits.
34. Significant Additional Covered Services a) Hearing Aids exams, hearing aids and their fittings b) Infertility	85% after deductible, limited to \$500 every 3 years. Maximum applies to both in and out-of-network. 85% after deductible, maximum benefit \$2,500 per Plan Year. Limit applies to both in and out-of-network.	65% after deductible, limited to \$500 every 3 years. Maximum applies to both in and out-of-network. 65% after deductible, maximum benefit \$2,500 per Plan Year. Limit applies to both in and out-of-network.
Part C: Limitations and Exclusions		
35. Period during which Pre-Existing Conditions are not Covered.	Not applicable. Plan does not impose limitation periods for pre-existing conditions.	
36. What Treatments & Conditions are excluded under this Policy?	See Summary Plan Description for list of exclusions	
Part D: Using the Plan		
37. Does the enrollee have to obtain a referral for specialty care in most or all cases?	No	No

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38. Is Pre-Treatment Authorization required for surgical procedures and hospital care (except in an Emergency)?	Yes, see Summary Plan Description for list of procedures.	Yes, see Summary Plan Description for list of procedures.
39. If the provider charges more for a covered service than the Plan normally pays, does the enrollee have to pay the difference?	No	Yes
40. What is the main customer service number?	1-888-ST8-OFCO-(1-888-788-6326)	
41. Whom do I write/call if I have a complaint or want to file a grievance?	Call the Great-West Customer Service Department at (1-888-788-6326)	
42. Whom do I contact if I am not satisfied with the resolution of my complaint or grievance?	Submit Appeals form to: Great-West Healthcare Attention Appeals/Grievance 8525 E. Orchard Road, 4T3 Greenwood Village, Colorado 80111	
43. To assist in filing a grievance, indicate the form number of this policy; whether it is individual, small group, or large group; and if is a short-term policy.	Policy Number: 179528 Self-funded large group.	
44. Does the Plan have a binding arbitration clause?	No	
45. What is the cost of this Plan? a) Employee Only b) Employee + Child(ren) c) Employee + Spouse d) Family	Rates are available on the Benefits website www.colorado.gov/dpa/dhr/benefits .	

¹Open Access-H is a HSA qualified High Deductible Health Plan (HDHP) as described by federal law.

²Network refers to a specified group of physicians, hospitals, medical clinics and other health care providers that your Plan may require you to use in order for you to get any coverage at all under the Plan, or that the Plan may encourage you to use because it pays more of your bill if you use network providers (i.e. go in-network) than if you don't (i.e. go out-of-network).

³Out-of-pocket maximum. The maximum amount you will have to pay for allowable covered expenses under a health Plan, which may or may not include the deductible or copay, depending on the contract for that Plan. Mental Health Expenses do not apply to the out-of-pocket (does not include Biologically based Mental Health or Mental Disorders).

⁴Emergency Care means the sudden, and at the time, unexpected onset of a health condition that requires immediate medical attention, where failure to provide medical attention would result in serious impairment to bodily functions or serious dysfunction of a bodily organ or part, or would place the person's health in serious jeopardy. Urgent care means situations that are not life threatening but require prompt medical attention to prevent serious deterioration in a member's health.

⁵Biologically based Mental Health means schizophrenia, schizo-affective disorder, bipolar affective disorder, major depressive disorder, specific obsessive-compulsive disorder and panic disorder. Mental Disorders means: post-traumatic stress disorder, drug and alcohol disorders, dysthymia, cyclothymia, social phobia, agoraphobia with panic disorder, general anxiety disorder and anorexia nervosa and bulimia nervosa (to the extent those diagnoses are treated on an out-patient, day treatment and in-patient basis, exclusive of residential treatment).