## **Overall Effectiveness**

Top level indicator of overall performance.

	Factor 12. Overall Program Effectiveness
My Institution	4.62
Select 6	4.57 (4 of 7)
Carnegie Class	4.90 (2 of 3)
All Institutions	4.61 (51 of 94)
Trend Since Last Administration	4.59 (2011)
Trend From First Administration	4.14 (2007)

**Greatest Strength** Highest performing factor for each assessment.

	Factor 10. Union Cleanliness
My Institution	6.21
Select 6	6.00 (1 of 7)
Carnegie Class	6.31 (2 of 3)
All Institutions	5.90 (8 of 94)
Trend Since Last Administration	6.37 (2011)
Trend From First Administration	5.30 (2007)

**Greatest Weakness** Lowest performing factor for each assessment.

	Factor 5. College Union Enhances Life and Leadership
My Institution	4.03
Select 6	4.28 (6 of 7)
Carnegie Class	4.12 (2 of 3)
All Institutions	4.28 (74 of 94)
Trend Since Last Administration	4.05 (2011)
Trend From First Administration	4.34 (2007)

## Recommendations

Improve this factor to have the greatest impact on performance.

	Factor 11. Union Staff
My Institution	5.64
Select 6	5.55 (2 of 7)
Carnegie Class	5.77 (2 of 3)
All Institutions	5.48 (24 of 94)
Trend Since Last Administration	5.62 (2011)
Trend From First Administration	5.31 (2007)

Most Improved Since Last Administration

CAS - Council for the Advancement of Standards Program Criteria, Updated August	2009
Standards	4.54 (2007)
Trend From First Administration	4.34 (2007)
Trend Since Last Administration	4.05 (2011)
All Institutions	4.22 (74 of 94)
Carnegie Class	4.12 (2 of 3)
Select 6	4.28 (6 of 7)
My Institution	4.03
Factor that has improved the least since the first time the assessment was administered.	Factor 5. College Union Enhances Life and Leadership
Least Improved Since First Administration	
Trend From First Administration	3.78 (2007)
Trend Since Last Administration	4.83 (2011)
All Institutions	4.55 (67 of 94)
Carnegie Class	3.89 (1 of 3)
Select 6	4.54 (4 of 7)
My Institution	4.4
Factor that has improved the least since the last time the assessment was administered.	Factor 6. Union Food Variety, Quality and Price
Least Improved Since Last Administration	7,33 (2007)
Trend From First Administration	4.99 (2007)
Trend Since Last Administration	5.62 (2011)
All Institutions	5.58 (3 of 94)
Carnegie Class	5.75 (1 of 3)
Select 6	5.71 (1 of 7)
My Institution	5.97
Factor that has improved the most since the first time the assessment was administered.	Factor 8. Bookstore Staff
Most Improved Since First Administration	7.55 (2007)
Trend From First Administration	4.99 (2007)
Trend Since Last Administration	5.62 (2011)
All Institutions	5.58 (3 of 94)
Carnegie Class	5.75 (1 of 3)
Select 6	5.71 (1 of 7)
My Institution	5.97

**Greatest Strength** Highest performing standard.

CAS Program Criteria 5: Humanitarianism and civic engagement

4.30

My Institution	

4.49 (6 of 7)
4.41 (2 of 3)
4.48 (76 of 94)
CAS Program Criteria 4: Interpersonal competence
4.04
4.27 (7 of 7)
4.18 (2 of 3)
4.31 (76 of 94)