



Results of the Fall 2016 Administration of the Dining Services Survey Compared to Prior Years

		Dine Most Often																								
		Dining Hall/Cafeteria (UC)			Rowdy's (UC)	Chick-fil-A (UC)	Umai Bowls and Rolls (UC)	Starbucks (UC)			The Point (UC)			Jazzman's in Dominguez			The Scramble at WCCC			Houston Hall Café			Einstein's (Library)	Pandini's (Library)	Wholly Habaneros (Library)	
		Fall 2014	Fall 2015	Fall 2016	Fall 2016	Fall 2016	Fall 2016	Fall 2014	Fall 2015	Fall 2016	Fall 2014	Fall 2015	Fall 2016	Fall 2014	Fall 2015	Fall 2016	Fall 2014	Fall 2015	Fall 2016	Fall 2014	Fall 2015	Fall 2016	Fall 2014	Fall 2015	Fall 2016	Fall 2016
Satisfaction Cleanliness	Mean	4.28	4.18	4.42	4.48	4.61	4.60	4.30	4.39	4.73	4.18	4.69	4.71	4.31	4.50	4.67	4.58	4.72	4.82	4.48	4.50	4.66	4.62	4.44	4.83	
Serving Areas	N	478	439	517	56	195	20	64	100	120	33	13	14	35	36	21	19	25	17	31	24	32	101	25	42	
Importance Cleanliness	Mean	4.66	4.57	4.64	4.63	4.63	4.79	4.60	4.60	4.74	4.45	4.75	4.64	4.69	4.67	4.50	4.89	4.83	5.00	4.60	4.74	4.64	4.57	4.52	4.82	
Serving Areas	N	454	405	503	51	189	19	60	94	114	29	12	14	32	33	20	18	24	17	30	23	28	94	25	39	
Satisfaction Cleanliness	Mean	4.00	4.00	4.24	4.00	4.28	4.22	4.14	4.33	4.53	4.06	4.31	4.29	3.71	4.06	4.57	4.32	4.32	4.53	4.43	4.26	4.55	4.45	4.08	4.51	
Eating Areas	N	480	441	513	53	190	18	63	97	117	33	13	14	35	35	21	19	25	15	30	23	31	86	25	41	
Importance Cleanliness	Mean	4.64	4.57	4.64	4.45	4.51	4.50	4.65	4.58	4.69	4.30	4.83	4.50	4.50	4.58	4.50	4.78	4.71	4.94	4.63	4.57	4.54	4.43	4.44	4.79	
Eating Areas	N	455	404	501	49	187	18	57	91	115	30	12	14	32	31	20	18	24	16	30	23	28	81	25	39	
Satisfaction Atmosphere	Mean	4.30	4.24	4.22	4.10	4.31	4.06	4.42	4.51	4.62	4.18	4.62	4.86	4.18	4.31	4.38	4.37	4.44	4.40	4.31	4.17	4.27	4.29	4.42	4.50	
	N	476	438	509	51	190	18	62	100	120	33	13	14	34	35	21	19	25	15	29	24	30	98	24	42	
Importance Atmosphere	Mean	4.15	4.10	4.06	3.96	4.08	4.21	4.36	4.33	4.40	4.20	4.42	4.29	4.03	4.06	4.00	4.50	4.42	4.19	4.20	4.26	4.19	3.73	4.29	4.10	
	N	446	397	495	47	187	19	58	94	113	30	12	14	31	32	20	18	24	16	30	23	27	89	24	39	
Satisfaction Comfort	Mean	4.26	4.06	4.25	4.02	4.26	4.00	4.37	4.27	4.50	4.00	4.50	4.50	3.65	3.88	4.19	3.94	4.25	4.38	4.07	3.79	4.38	4.25	4.20	4.70	
	N	477	431	509	52	185	17	60	99	117	32	12	14	34	34	21	18	24	13	27	24	29	83	25	40	
Importance Comfort	Mean	4.37	4.30	4.20	4.17	4.18	4.29	4.40	4.48	4.37	4.37	4.33	4.50	4.19	4.37	4.05	4.33	4.43	4.36	4.11	4.22	4.15	3.87	4.08	4.37	
	N	449	394	494	47	183	17	57	93	113	30	12	14	31	30	20	18	23	14	28	23	27	82	25	38	
Satisfaction Availability	Mean	4.43	4.34	4.51	4.04	4.35	4.29	4.13	4.14	4.02	3.88	4.38	4.71	3.65	3.68	4.00	3.89	4.22	4.71	3.89	3.71	4.50	4.18	4.68	4.88	
Seating	N	480	438	510	48	185	17	60	98	116	33	13	14	34	34	21	18	23	14	27	24	28	72	25	41	
Importance Availability	Mean	4.43	4.40	4.41	4.04	4.27	4.35	4.35	4.47	4.34	4.33	4.67	4.43	4.19	4.13	4.05	4.56	4.09	4.57	4.07	4.35	4.23	3.83	4.40	4.53	
Seating	N	447	398	497	46	183	17	57	92	110	30	12	14	32	30	20	18	23	14	28	23	26	76	25	38	