

Business: Hospitality Management

Hospitality Management is a field of business that focuses on the management principles of various hospitality industries; such as hotels, restaurants, travel agencies, theme parks, etc. Hospitality management is a challenging field where managers must be flexible enough to perform a variety of tasks, including setting standards, managing staff, training new employees, and dealing with the public. However, people who enjoy a fast paced environment and are good at thinking on their feet may find this career very rewarding.



Colorado Mesa University offers the [Hospitality Management](#) major in an A.A.S, a B.A.S and a B.B.A. degree. The B.B.A. program is open to any qualified student seeking a business degree with an emphasis in Hospitality Management. The B.A.S. can only be pursued by students who have obtained an A.A.S in Hospitality Management or a related field and wish to further develop their qualifications, knowledge and skills. The A.A.S. enables students to be qualified for entry-level positions within hospitality-related industries. All students pursuing a Hospitality Management program at CMU will become prepared for the challenges of today's businesses and organizations, as well as their needs for tomorrow.

Students within the CMU Business program also have the opportunity to participate in [student business clubs and organizations](#), internships, and other professional development activities that enable students to practice and develop business knowledge and skills. These opportunities facilitate students in becoming stronger candidates upon entering the job market.

A person in this career field may:

- Overlook the daily operations of a hotel; such as housekeeping and convention services.
- Coordinate reservations for a restaurant.
- Train new employees in the daily tasks of hospitality service.
- Communicate with customers to meet their specific needs.
- Coordinate special events and room preparation.
- Plan budgets for upcoming season/year.
- Check grounds for proper operation.
- Oversee employees to be sure they are on task.

Major Skills & Characteristics

- Leadership
- Critical thinking
- Problem solving
- Numerical computation
- Sound decision making
- Oral and written communication
- Computer literacy
- Flexibility
- Work well with others
- Cross-cultural skills
- Analyze and interpret data
- Work a flexible schedule

Organizations That Commonly Employ Hospitality Management Majors

- Hotels
- Bed and Breakfast
- Campgrounds
- Amusement centers
- Theme parks
- Resorts
- Festival organizations
- Conference centers
- Airlines
- Cruise companies
- Travel agencies
- Car rental agencies
- Sporting clubs
- Country clubs
- Convention centers
- Fitness facilities
- Casinos

Related Careers

- Account executive
- Bank manager
- Branch manager
- Budget officer
- Commodity industry analyst
- Communications officer
- Compensation manager
- Consultant
- Coordinator
- Employment counselor
- Entertainment agent
- Financial analyst
- Foreign exchange trader
- Government services administrator
- Hospital administration
- Hotel manager
- Industrial relations director
- Insurance agent
- International business manager
- Job analyst
- Labor relations
- Loan officer
- Management Analyst
- Management trainee
- Manufacturing supervisor
- Market information specialist
- Market research analyst
- Media planner
- Mortgage loan officer
- Occupational analyst
- Operations manager
- Outside property agent
- Payroll officer
- Personnel manager
- Personnel recruiter
- Promotions manager
- Public utilities manager
- Purchasing agent
- Purser
- Quality control auditor
- Real estate agent
- Recreation manager
- Reports analyst
- Restaurant service manager
- Retail sales manager
- Sales manager
- Stock broker
- Supervisor
- Telecommunication marketer
- Training manager
- Transportation director
- Travel agent
- Trust administrator
- Voice/data service

Note: Some of the occupations listed above may require additional education, experience, or training beyond a Bachelor's Degree. To research these occupations use the Career Research Resources links below.

Career Research Resources:

Use these sites to research information about specific occupations such as nature of the work, training or qualifications, employment or job outlook, projections, earnings and wages.

O*NET-Online: <http://www.onetonline.org>

The U.S. Department of Labor

- In the occupational search box type in key words, job titles, or occupational codes to research various careers.

Occupational Outlook Handbook: <http://www.bls.gov/ooh/>

The Bureau of Labor Statistics

- **View OOH information on Hospitality Management at** <http://www.bls.gov/ooh/business-and-financial/meeting-convention-and-event-planners.htm>
- Use the A-Z index to select the occupation you are researching.

My Future.com: <http://www.myfuture.com>

The Department of Defense

- This site compiles information from departments of [Commerce](#), [Education](#) and [Labor](#).

Organizations and Associations Links

- American Hotel and Lodging Association: www.ahla.com
- Foodservice Consultants Society International (FCSI): www.fcsi.org
- National Restaurant Association: www.restaurant.org
- National Tour Association (NTA): www.ntaonline.com
- Professional Association of Inn Keepers International: www.innkeeping.org
- Society for Foodservice Management (SFM): www.sfm-online.org
- World Travel and Tourism Council (WTTC): www.wttc.org

Job Listings/Job Search Sites:

- American Hotel and Motel Association: www.hospitalitynet.org
- Hcareers: www.hcareers.com
- Hospitality Crossing: www.hospitalitycrossing.com
- Hospitality Jobsite: www.hospitalityjobsite.com
- Hospitality Online: www.hospitalityonline.com
- Jobs 2 Careers: www.jobs-to-careers.com
- Resort jobs: www.resortjobs.com