How To: Clear Internet Explorer 9/10/11 Cache in Windows

This document explains how to clear the cache and cookies from Internet Explorer 9, 10 and 11.

1. Open Internet Explorer.
2. Click **Tools (via the Gear Icon), Safety, Delete browsing history...**

![Image showing the Tools and Safety menu](image1)

3. Make sure to uncheck **Preserve Favorites website data** and check all remaining items. Then click **Delete**.

![Image showing the Delete browsing history window](image2)

**NOTE:** Selecting the **Passwords** option will remove any passwords you have previously saved for web sites.

4. The following will appear at the bottom of window to confirm the deletion.

```
Internet Explorer has finished deleting the selected browsing history.  
```