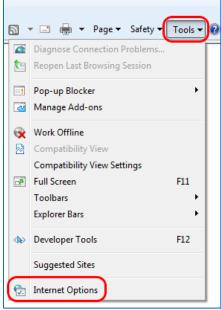
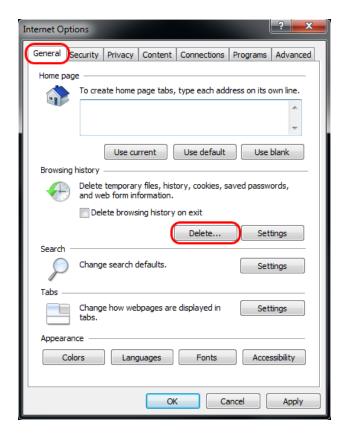
How To: Clear Internet Explorer 7/8 Cache in Windows

This document explains how to clear the cache and cookies from Internet Explorer, versions 7 and 8, in Windows.

- 1. Open Internet Explorer.
- 2. From the toolbar, click **Tools**. In the menu that appears, click **Internet Options**.



3. Click on the **General** tab and then the **Delete...** button.





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4. The next step differs for IE 7 and IE 8. Use the diagrams below based on the version you have.

Delete Browsing History **Temporary Internet Files** Copies of webpages, images, and media that Delete files... are saved for faster viewing. Files stored on your computer by websites to Delete cookies... save preferences such as login information. List of websites you have visited. Delete <u>h</u>istory... Saved information that you have typed into Delete forms... Passwords Passwords that are automatically filled in when Delete passwords... you log on to a website you've previously About deleting browsing history Delete <u>a</u>ll... Close NOTE: Selecting the Passwords option will remove any passwords you have previously saved for web sites.

Internet Explorer 7



Internet Explorer 8

- 5. For Internet Explorer 7, click each button to delete the respective items and click **Yes** to confirm those deletions.
- 6. For Internet Explorer 8, uncheck **Preserve Favorites website data** and check **Temporary Internet Files, Cookies, History, Form Data, Passwords,** and **InPrivate Filtering Data** then click **Delete**.
- 7. Close and reopen the browser