How To: Clear Internet Explorer 7/8 Cache in Windows

This document explains how to clear the cache and cookies from Internet Explorer, versions 7 and 8, in Windows.

1. Open Internet Explorer.
2. From the toolbar, click **Tools**. In the menu that appears, click **Internet Options**.
3. Click on the **General** tab and then the **Delete...** button.
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4. The next step differs for IE 7 and IE 8. Use the diagrams below based on the version you have.

   ![Internet Explorer 7 Diagram]

   ![Internet Explorer 8 Diagram]

   **NOTE:** Selecting the Passwords option will remove any passwords you have previously saved for websites.

5. For Internet Explorer 7, click each button to delete the respective items and click Yes to confirm those deletions.

6. For Internet Explorer 8, uncheck **Preserve Favorites website data** and check **Temporary Internet Files, Cookies, History, Form Data, Passwords, and InPrivate Filtering Data** then click Delete.

7. Close and reopen the browser