

2022 Complaint Contact State Authorization

	State	Governing Entity	Website	Contact/Procedures
1	Alabama	Alabama Commission on Higher Education	https://ache.edu/	Student Complaint Process https://www.ache.edu/wp-content/State%20Auth/federal-reg.pdf
		ACCS Private School Licensing Division	https://www.accs.edu	Complaints for out-of-state institutions are referred to the ACCS Private School Licensing Division. https://www.accs.edu/about-accs/private-school-licensure/complaints/
2	Alaska	Alaska Commission on Postsecondary Education	https://acpe.alaska.gov/	Consumer Protection and Student Complaints https://acpe.alaska.gov/ConsumerProtection?_ga=2.132854926.1495079344.1665069007-524572408.1665069007
3	Arizona	Arizona State Board for Private Postsecondary Education	https://ppse.az.gov/	Student Complaint https://ppse.az.gov/resources/student-complaint
4	Arkansas	Arkansas Department of Higher Education	https://adhe.edu/resource/s/students	Complaint Form https://sbpce.wufoo.com/forms/form-8040-complaint-form/
5	California	Bureau for Private Postsecondary Education	https://www.bppe.ca.gov/ This is for Private Institutions	How to File a Complaint https://www.bppe.ca.gov/enforcement/complaint.shtml
		State of California Department of Consumer Affairs	https://dca.ca.gov/consumers This is for State Institutions	DCA is Here to Help https://www.dca.ca.gov/consumers/complaints/oos_students.shtml
6	Colorado	Colorado Department of Higher Education AND Private Occupational Schools	https://highered.colorado.gov/students/	Filing a Student Complaint https://highered.colorado.gov/students/how-do-i/filing-a-student-complaint
7	Connecticut	The Office of Financial and Academic Affairs for Higher Education	http://www.ctohe.org/StudentComplaints.shtml	Initial Student Complaint Submission https://veoci.com/v/p/181953/workflow/gjrt4qhrrvkv
8	Delaware	Delaware Department of Education	https://www.doe.k12.de.us/sara	Student Complaint Policy https://www.doe.k12.de.us/cms/lib/DE01922744/Centricity/Domain/161/DDOE%20SARA%20Student%20Complaint%20Policy%20Process.docx Student Complaint Form https://www.doe.k12.de.us/cms/lib/DE01922744/Centricity/Domain/161/DDOE%20SARA%20Student%20Complaint%20Form.docx
9	District of Columbia	Higher Education Licensure Commission	https://helc.osse.dc.gov/	Public Complaints https://helc.osse.dc.gov/topic/helcadmin/community-stakeholders/public-complaints Complaint Form https://osse.dc.gov/sites/default/files/dc/sites/osse/service_content/attachments/HELC%20Complaint%20Form_ENGLISH.docx
10	Florida	Florida Department of Education	http://www.fldoe.org/cie/	Complaints - College Complaint Procedure Information https://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/complaints.stml

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11	Georgia	Nonpublic Postsecondary Education Commission	http://gnpec.georgia.gov/student-resources/	GA- SARA Student Complaint Rules (Public Schools) https://gnpec.georgia.gov/student-resources/student-complaints/ga-sara-student-complaint-rules GNPEC Complaint Rules (Nonpublic Schools) https://gnpec.georgia.gov/student-resources/complaints-against-institution/gnpec-complaint-rules
12	Hawaii	Hawaii Department of Commerce and Consumer Affairs	https://cca.hawaii.gov/	File a Complaint https://web2.dcca.hawaii.gov/ocpcomplaint/
13	Idaho	Idaho State Board of Education	https://boardofed.idaho.gov/	Student Complaint Procedures https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/
14	Illinois	Illinois State Board of Education	https://www.isbe.net/	Complaint Form https://www.isbe.net/Documents/complaint-form-English.pdf#search=student%20complaint
15	Indiana	Indiana Commission for Higher Education	https://www.in.gov/che/	Student Complaints https://www.in.gov/che/student-complaints/
16	Iowa	Iowa College Aid	https://iowacollegeaid.gov/	Student Complaints https://iowacollegeaid.gov/StudentComplaintForm#:~:text=How%20do%20I%20file%20a,at%20877%2D272%2D4456.
17	Kansas	Kansas Board of Regents	https://www.kansasregents.org/	University Student Complaints https://www.kansasregents.org/students/university_student_complaints
18	Kentucky	Kentucky Council on Postsecondary education	http://cpe.ky.gov/	How to File a Consumer Complaint https://cpe.ky.gov/campuses/consumer_complaint.html
19	Louisiana	Board of Regents State of Louisiana	https://www.laregents.edu/	Student Complaint Process https://www.laregents.edu/student-complaint-process/
20	Maine	Maine Department of Education	https://www.maine.gov/doe/learning/highered	Constituent Concerns https://www.maine.gov/doe/about/contact/complaint
21	Maryland	Maryland One Stop	https://onestop.md.gov/	Student Complaints MHEC Details https://onestop.md.gov/forms/student-complaints-mhec-5f74bfc0ab0f9d00fc796766#:~:text=A%20student%20may%20submit%20a,procedures%20established%20by%20the%20institution.
22	Massachusetts	Massachusetts Department of Higher Education	https://www.mass.edu/home.asp	Complaints https://www.mass.edu/forstufam/complaints/complaints.asp
23	Michigan	Michigan Department of Labor and Economic Opportunity	https://www.michigan.gov/leo/	Postsecondary Schools Complaints https://www.michigan.gov/leo/-/media/Project/Websites/leo/Documents/WD/WD_PR_OGRAMS_SERVICES/PSS/Post-Secondary_Complaint_Instructions_FINAL_032020_685

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				912 7-(34).pdf?rev=d9354bf5247548a6bd9751a8aa4e178d#:~:text=If%20a%20student%20believes%20that%20a%20college%20or%20university%20has,(517)%20373%2D1140.
24	Minnesota	Minnesota Office of Higher Education	http://www.ohe.state.mn.us/mPg.cfm?pageID=197	Complaints About Private Colleges and Career Schools http://www.ohe.state.mn.us/mPg.cfm?pageID=1078&1534-D83A_1933715A=1cd8af9e134f0ca6e3da09628b0da1271b38b5e4
25	Mississippi	Mississippi Institutions of Higher Learning	http://www.mississippi.edu/mcca/	Student Complaint Information Sheet http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf
26	Missouri	Department of Higher Education and Workforce Development	https://dhewd.mo.gov/	CBHE Policy on Complaint Resolution https://dhewd.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf
27	Montana	Montana University System	https://mus.edu/index.html	Notification of Montana Postsecondary Educational Institution Complaint Process https://mus.edu/MUS-Statement-of-Complaint-Process.html
28	Nebraska	Nebraska's Coordinating Commission for Postsecondary Education	https://ccpe.nebraska.gov/	Student Complaints https://ccpe.nebraska.gov/student-complaint-form
29	Nevada	Nevada System of Higher Education	https://nshe.nevada.edu/	https://nshe.nevada.edu/wp-content/uploads/Academic-Affairs/SARA_Complaint_Resolution_Form_Rev_Protected.pdf
30	New Hampshire	New Hampshire Department of Education	https://www.education.nh.gov/pathways-education/higher-education-new-hampshire	Complaint Policy https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx
31	New Jersey	Office of the Secretary of Higher Education	https://www.state.nj.us/highereducation/	Instructions for Filing a Complaint about an Institution of Higher Education https://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml
32	New Mexico	New Mexico Higher Education Department	https://hed.nm.gov/resources-for-schools	Student Complaints https://hed.nm.gov/students-parents/student-complaints
33	New York	New York State Education Department	http://www.nysed.gov/	Filing a Complaint About a College or University http://www.nysed.gov/college-university-evaluation/complaints
34	North Carolina	The University of North Carolina System	https://www.northcarolina.edu/?q=academic-planning%2Flicensing-institutions	Post-Secondary Education Complaints https://www.northcarolina.edu/post-secondary-education-complaints/
35	North Dakota	North Dakota University System	https://ndus.edu/	State Authorization & SARA https://ndus.edu/state-authorization-sara/ Complaint Policy is at the bottom of the page.
36	Ohio	Ohio Board of Career Colleges and Schools	https://scr.ohio.gov/	File a Complaint – Private Institutions https://scr.ohio.gov/information-for-students/file-a-complaint/6-file-a-complaint

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		Ohio Department of Higher Education	https://highered.ohio.gov/	Student Complaints – Public Institutions https://highered.ohio.gov/students/current-college-students/student-complaints/student-complaints
37	Oklahoma	Oklahoma State Regents for Higher Education	https://www.okhighered.org/	Student Complaints https://www.okhighered.org/current-college-students/complaints.shtml
38	Oregon	Higher Education Coordinating Commission	https://www.oregon.gov/highered/Pages/index.aspx	Student Complaints https://www.oregon.gov/highered/about/Pages/complaints.aspx
39	Pennsylvania	Pennsylvania Department of Education	https://www.education.pa.gov/Pages/default.aspx	Student Complaints: Complaint Procedure https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx
40	Rhode Island	Rhode Island Office of the Postsecondary Commissioner	https://www.riopc.edu/	Student Complaint Form https://www.riopc.edu/form/ri-student-complaint/
41	South Carolina	South Carolina Commission on Higher Education	https://www.che.sc.gov/	Student Complaint Procedures and Form https://che.sc.gov/sites/che/files/Documents/Institutions%20and%20Educators/Complaint_Procedures_and_Form.pdf
42	South Dakota	South Dakota Board of Regents	https://www.sdbor.edu/Pages/default.aspx	SARA Complaint Resolution Form South Dakota https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Documents/ComplaintForm-SD-SARA.pdf#search=complaints
43	Tennessee	Tennessee Higher Education Commission	https://www.tn.gov/thec.html	Request for Complaint Review https://www.tn.gov/content/dam/tn/thec/bureau/student_aid_and_compliance/dpsa/links-and-forms/Complaint%20Form.pdf
44	Texas	Texas Higher Education Coordinating Board	https://www.highered.texas.gov/	Student Complaint Form https://reportcenter.highered.texas.gov/agency-publication/blank-forms-templates/student-complaints-form/
45	Utah	Utah Department of Commerce – Division of Consumer Protection	http://consumerprotection.utah.gov/	Complaints http://consumerprotection.utah.gov/complaints.html
46	Vermont	State of Vermont Agency of Education	https://education.vermont.gov/	Complaint Resolution for Postsecondary Education https://education.vermont.gov/sites/aoe/files/documents/edu-complaint-resolution-for-postsecondary-education_0.pdf
47	Virginia	State Council for Higher Education for Virginia	https://www.schev.edu/	Student Complaints https://www.schev.edu/students/resources/student-complaints
48	Washington	Washington Student Achievement Council	https://wsac.wa.gov/	Student Complaints https://wsac.wa.gov/student-complaints
49	West Virginia	West Virginia Higher Education Policy Commission	https://www.wvhepc.edu/	File a Consumer Complaint https://appengine.egov.com/apps/wv/ago/consumercomplaint

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50	Wisconsin	University of Wisconsin System	https://www.wisconsin.edu/	Student Complaints https://www.wisconsin.edu/student-complaints/
51	Wyoming	Wyoming Department of Education	https://edu.wyoming.gov/	Student Complaint Process Postsecondary Institutions https://edu.wyoming.gov/wp-content/uploads/2018/08/Wyoming-Department-of-Education-Student-Complaint-Process.pdf