

Hospitality Internship, Marriott Hotels

Position: Front Desk Associate – Marriott Hotels (SpringHill Suites & Fairfield Inn & Suites)

Location: 236 Main Street, Grand Junction, CO

Schedule: 3:00 p.m. to 11:00 p.m., daily (flexibility appreciated) Hotels are open 24/7

Pay: \$15.50 per hour to start Plus hotel travel discounts for associate and family members.

Application Instructions: Please apply in person at 236 Main Street and ask for Greg or Jackie.

Job Description:

As a Front Desk Associate at a Marriott property, interns will gain hands-on experience in guest service, hotel operations, and hospitality communication. Responsibilities include:

- Welcoming guests and providing prompt, courteous service
- Managing check-in/check-out procedures
- Handling guest inquiries and resolving issues efficiently
- Answering phones, making reservations, and processing payments
- Assisting with daily front desk operations and coordinating with housekeeping/maintenance teams
- Ensuring guest satisfaction and maintaining Marriott brand standards

This is a great opportunity for students to develop their customer service, communication, and multitasking skills while working in a professional hospitality environment.