



NEWS

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MSC students more satisfied with college than students at other schools

Grand Junction – Results of a recent student satisfaction survey show Mesa State College students are more satisfied overall than students in similar four-year schools in the western U.S.

“I have to say, I wasn’t really surprised but I certainly am pleased,” said Mesa State President Tim Foster. “Mesa State faculty and staff are dedicated to providing students an outstanding college experience, from the admissions office to the registrar’s office to housing to the classrooms and labs.

Mesa State student reported they were very satisfied with the academic advising they receive, they believe the faculty cares about them as individuals, that staff is caring and helpful and that they feel welcome and safe on campus.

“It reinforces to me that our high-touch, personalized style is one that resonates with students,” said Vice President for Student Affairs John Marshall. “It comes back to the people. We work hard to make sure we hire people who love what they do, who genuinely care about education and the development of students. If you have great people on campus, the students are likely to have a good experience.”

The survey results did show commuter students didn’t think the school was as responsive to them as it might be.

“We need to keep getting better at providing opportunity to all students including commuter and non-traditional students. We have to stay in tune with the ever-changing needs of students,” Marshall said. “This is a tool to help us get better, not just a way to pat ourselves on the back.”

More than 400 MSC students responded to the survey and about half of the respondents are between the ages of 19 and 24. About 86 percent are full-time students and 72 percent self-reported grade point averages of 3.0 or above. More than 80 percent are seeking bachelor’s degrees.

The survey was conducted by Noel-Levitz, a consulting firm that works with institutions of higher education in recruiting and retaining students. The Noel-Levitz Satisfaction-Priorities Surveys have been taken by more than 3,000,000 students at 2,100 campuses.

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