

2014 Complaint Contact State Authorization

	<b>State</b>	<b>Governing Entity</b>	<b>Website</b>	<b>Contact/Procedure</b>
1	Alabama	Alabama Commission on Higher Education	<a href="http://www.ache.state.al.us/">http://www.ache.state.al.us/</a>	Dr. Elizabeth French Director, Institutional Effectiveness & Planning (334) 242-2179
2	Alaska	Alaska Commission on Postsecondary Education	<a href="http://acpe.alaska.gov/EDUCATOR-SCHOOL/Postsecondary_Institutions/Consumer_Protection">http://acpe.alaska.gov/EDUCATOR-SCHOOL/Postsecondary_Institutions/Consumer_Protection</a>	Kierke Kussart Program Coordinator for Institutional Authorization 907-465-6741 <a href="mailto:EED.ACPE-IA@alaska.gov">EED.ACPE-IA@alaska.gov</a>
3	Arizona	Arizona State Board for Private Postsecondary Education	<a href="https://ppse.az.gov">https://ppse.az.gov</a>	Complaint Procedure <a href="https://ppse.az.gov/complaint">https://ppse.az.gov/complaint</a> 602-542-2399 or 602-542-5769
4	Arkansas	Arkansas Higher Education Coordinating Board	<a href="http://www.adhe.edu/Pages/home.aspx">http://www.adhe.edu/Pages/home.aspx</a>	Student Grievance Procedure <a href="http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf">http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf</a> 501-371-2012
5	California	California Bureau for Private Postsecondary Education	<a href="http://www.bppe.ca.gov/">http://www.bppe.ca.gov/</a>	How to File a Complaint <a href="http://www.bppe.ca.gov/enforcement/complaint.shtml">http://www.bppe.ca.gov/enforcement/complaint.shtml</a>
6	Colorado	Colorado Department of Higher Education	<a href="http://highered.colorado.gov/default.html">http://highered.colorado.gov/default.html</a>	Complaint Policy <a href="http://highered.colorado.gov/Academics/Complaints/default.html">http://highered.colorado.gov/Academics/Complaints/default.html</a>
7	Connecticut	Office of Higher Education	<a href="http://www.ctohe.org/">http://www.ctohe.org/</a>	Student Complaints <a href="http://www.ctohe.org/StudentComplaints.shtml">http://www.ctohe.org/StudentComplaints.shtml</a>
8	Delaware	Delaware Department of Education	<a href="http://www.doe.k12.de.us/dgih/e/">http://www.doe.k12.de.us/dgih/e/</a>	Patrick J. Dunn, Consultant <a href="mailto:pat.dunn@doe.k12.de.us">pat.dunn@doe.k12.de.us</a> Tina Whittington, Administrative Assistant <a href="mailto:tina.whittington@doe.k12.de.us">tina.whittington@doe.k12.de.us</a> Phone: (302) 857-3388
8	District of	District of Columbia	<a href="http://osse.dc.gov/service/dista">http://osse.dc.gov/service/dista</a>	<a href="http://osse.dc.gov/service/public-complaints">http://osse.dc.gov/service/public-complaints</a>

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	Columbia	Education Licensure Commission	<a href="http://nceonline-education-programs-inquiries">nceonline-education-programs-inquiries</a>	(202) 727-6436
10	Florida	Florida Department of Education Commission for Independent Education	<a href="http://www.fldoe.org/cie/">http://www.fldoe.org/cie/</a>	Samuel Ferguson Executive Director 325 W. Gaines St, Suite 1414 Tallahassee, Florida 32399-0400 850-245-3200 <a href="mailto:Susan.Hood@fldoe.org">Susan.Hood@fldoe.org</a> <a href="http://www.fldoe.org/cie/complaint.asp">http://www.fldoe.org/cie/complaint.asp</a>
11	Georgia	Nonpublic postsecondary Education Commission	<a href="http://www.gnpec.org/MainMenu.asp">http://www.gnpec.org/MainMenu.asp</a>	Student Complaint Process <a href="http://www.gnpec.org/forms/pdf%20files/ComplaintProcess.pdf">http://www.gnpec.org/forms/pdf%20files/ComplaintProcess.pdf</a>
12	Hawaii	Hawaii Department of Commerce and Consumer Affairs	<a href="http://cca.hawaii.gov/ocp/">http://cca.hawaii.gov/ocp/</a>	File a Consumer Complaint <a href="http://cca.hawaii.gov/ocp/consumer-complaint/">http://cca.hawaii.gov/ocp/consumer-complaint/</a>
13	Idaho	Idaho State Board of Education	<a href="http://www.boardofed.idaho.gov/">http://www.boardofed.idaho.gov/</a>	Student Complaint Procedures <a href="http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp">http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp</a>
14	Illinois	Illinois Board of Higher Education	<a href="http://www.ibhe.state.il.us/">http://www.ibhe.state.il.us/</a>	Filing Complaints <a href="http://www.ibhe.state.il.us/consumerinfo/complaint.htm">http://www.ibhe.state.il.us/consumerinfo/complaint.htm</a>
15	Indiana	Indiana Commission for Higher Education	<a href="http://www.in.gov/che/">http://www.in.gov/che/</a>	Student Complaints <a href="http://www.in.gov/che/2744.htm">http://www.in.gov/che/2744.htm</a>
16	Iowa	Iowa College Student Aid Commission	<a href="https://www.iowacollegeaid.gov/">https://www.iowacollegeaid.gov/</a>	Constituent Request for Review <a href="https://www.iowacollegeaid.gov/content/constituent-request-review">https://www.iowacollegeaid.gov/content/constituent-request-review</a>
17	Kansas	Kansas Board of Regents	<a href="http://kansasregents.org/private_postsecondary">http://kansasregents.org/private_postsecondary</a>	<a href="http://www.kansasregents.org/private_postsecondary_complaint_process">http://www.kansasregents.org/private_postsecondary_complaint_process</a>
18	Kentucky	Kentucky Council on Postsecondary Education	<a href="http://cpe.ky.gov/policies/academicpolicies/">http://cpe.ky.gov/policies/academicpolicies/</a>	<a href="http://cpe.ky.gov/policies/academicpolicies/faqs-students.htm">http://cpe.ky.gov/policies/academicpolicies/faqs-students.htm</a>
19	Louisiana	Board of Regents State of Louisiana	<a href="http://regents.state.la.us/">http://regents.state.la.us/</a>	<a href="http://regents.louisiana.gov/about-regents/contact/">http://regents.louisiana.gov/about-regents/contact/</a>  225-342-9318
20	Maine	Maine Department of Education	<a href="http://www.maine.gov/doe/highered/">http://www.maine.gov/doe/highered/</a>	Maine DOE 23 State House Station Augusta, ME 04333-0023 Voice: (207) 624-6600

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				Fax: (207) 624-6700 TTY: 1-888-577-6690
21	Maryland	Maryland Higher Education Commission	<a href="http://www.maine.gov/doi/highered/">http://www.maine.gov/doi/highered/</a>	<a href="http://www.maine.gov/doi/specialed/forms/index.html">http://www.maine.gov/doi/specialed/forms/index.html</a>
22	Massachusetts	Massachusetts Department of Higher Education	<a href="http://www.mass.edu/forstudents/complaints/complaints.asp">http://www.mass.edu/forstudents/complaints/complaints.asp</a>	<a href="http://www.mass.edu/forstudents/complaints/complaintprocess.asp">http://www.mass.edu/forstudents/complaints/complaintprocess.asp</a>
23	Michigan	Michigan Department of Licensing and Regulatory Affairs	<a href="http://www.michigan.gov/lara/">http://www.michigan.gov/lara/</a>	<a href="http://www.michigan.gov/lara/0,4601,7-154-10401_10401_10401-279166--,00.html">http://www.michigan.gov/lara/0,4601,7-154-10401_10401_10401-279166--,00.html</a>
24	Minnesota	Minnesota Office of Higher Education	<a href="http://www.ohe.state.mn.us">http://www.ohe.state.mn.us</a>	<a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=1078&amp;1534-D83A_1933715A=1cd8af9e134f0ca6e3da09628b0da1271b38b5e4">http://www.ohe.state.mn.us/mPg.cfm?pageID=1078&amp;1534-D83A_1933715A=1cd8af9e134f0ca6e3da09628b0da1271b38b5e4</a>
25	Mississippi	Mississippi Commission on College Accreditation	<a href="http://www.mississippi.edu/mcca/">http://www.mississippi.edu/mcca/</a>	<a href="http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf">http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf</a>
26	Missouri	Missouri Department of Higher Education	<a href="http://www.dhe.mo.gov/contactus.php">http://www.dhe.mo.gov/contactus.php</a>	Contact your institution directly <a href="http://www.coloradomesa.edu">www.coloradomesa.edu</a>
27	Montana	Montana University System	<a href="http://mus.edu/che/arsa/StateAuthorization/default.asp">http://mus.edu/che/arsa/StateAuthorization/default.asp</a>	<a href="http://mus.edu/MUS-Statement-of-Complaint-Process.asp">http://mus.edu/MUS-Statement-of-Complaint-Process.asp</a>
28	Nebraska	Nebraska's Coordinating Commission for Postsecondary Education	<a href="http://www.ccpe.state.ne.us/PublicDoc/CCPE/">http://www.ccpe.state.ne.us/PublicDoc/CCPE/</a>	<a href="http://www.ccpe.state.ne.us/PublicDoc/Ccpe/contact.asp">http://www.ccpe.state.ne.us/PublicDoc/Ccpe/contact.asp</a>
29	Nevada	Nevada Commission on Postsecondary Education	<a href="http://www.cpe.state.nv.us/CPE%20Info%20for%20New%20Schools.htm">http://www.cpe.state.nv.us/CPE%20Info%20for%20New%20Schools.htm</a>	<a href="http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm">http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm</a>
30	New Hampshire	New Hampshire Department of Education	<a href="http://www.education.nh.gov/highered/colleges/">http://www.education.nh.gov/highered/colleges/</a>	<a href="http://www.education.nh.gov/highered/compliance-allegation.htm">http://www.education.nh.gov/highered/compliance-allegation.htm</a>
31	New Jersey	New Jersey Commission on Higher Education	<a href="http://www.state.nj.us/highered/education/">http://www.state.nj.us/highered/education/</a>	<a href="https://www.state.nj.us/treas/higherededucation/contactus.shtml">https://www.state.nj.us/treas/higherededucation/contactus.shtml</a>
32	New Mexico	New Mexico Higher	<a href="http://www.hed.state.nm.us/">http://www.hed.state.nm.us/</a>	<a href="http://www.hed.state.nm.us/institutions/complaints.aspx">http://www.hed.state.nm.us/institutions/complaints.aspx</a>

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		Education Department	<a href="#">nstitutions/</a>	
33	New York	New York State Education Department Office of College and University Education	<a href="http://www.highered.nysed.gov">http://www.highered.nysed.gov</a>	<a href="http://www.highered.nysed.gov/ocue/spr/COMPLAINFORMINFO.html">http://www.highered.nysed.gov/ocue/spr/COMPLAINFORMINFO.html</a>
34	North Carolina	North Carolina General Assembly	<a href="http://www.northcarolina.edu/?q=academic-planning/licensing-institutions">http://www.northcarolina.edu/?q=academic-planning/licensing-institutions</a>	<p>If you were unable to resolve a complaint through the institution's grievance procedures, please submit a complaint to:</p> <p>North Carolina Post-Secondary Education Complaints c/o Cherisa Williams University of North Carolina General Administration 910 Raleigh Road, Chapel Hill, NC 27515-2688</p> <p>You may call or <a href="#">email</a> with questions or for more information: (919) 962-4621</p>
35	North Dakota	North Dakota University System	<a href="http://www.nd.gov/cte/private-post-inst/">http://www.nd.gov/cte/private-post-inst/</a>	<p>The following contact information has been provided to assist you with directing your complaint to the appropriate agency/office.</p> <p>Tanya Spilovoy, D. Ed. Director of Distance Education and State Authorization 1815 Schafer St., Ste. 202 Bismarck, ND 58501-1217 <a href="mailto:tanya.spilovoy@ndus.edu">tanya.spilovoy@ndus.edu</a></p>
36	Ohio	Ohio State Board of Career Colleges and Schools	<a href="http://scr.ohio.gov/">http://scr.ohio.gov/</a>	<a href="http://scr.ohio.gov/ConsumerInformation/Filingacomplaint.aspx">http://scr.ohio.gov/ConsumerInformation/Filingacomplaint.aspx</a>
37	Oklahoma	Oklahoma State Regents for Higher Education	<a href="http://www.okhighered.org/current-college-students/">http://www.okhighered.org/current-college-students/</a>	<a href="http://www.okhighered.org/current-college-students/complaints.shtml">http://www.okhighered.org/current-college-students/complaints.shtml</a>
38	Oregon	Oregon Student Access Commission	<a href="http://www.oregonstudentaid.gov/default.aspx">http://www.oregonstudentaid.gov/default.aspx</a>	<a href="http://www.oregonstudentaid.gov/contact.aspx">http://www.oregonstudentaid.gov/contact.aspx</a>

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39	Pennsylvania	Pennsylvania Department of Education	<a href="http://www.education.state.pa.us">http://www.education.state.pa.us</a>	<a href="http://www.education.state.pa.us/portal/server.pt/community/private_licensed_schools/8993/complaints/531093">http://www.education.state.pa.us/portal/server.pt/community/private_licensed_schools/8993/complaints/531093</a>
40	Rhode Island	Rhode Island Board of Governor's for Higher Education	<a href="http://www.ribghe.org/students.htm">http://www.ribghe.org/students.htm</a>	<a href="http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf">http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf</a>
41	South Carolina	South Carolina Commission Higher Education	<a href="http://www.che.sc.gov/Home.aspx">http://www.che.sc.gov/Home.aspx</a>	<a href="http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf">http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf</a>
42	South Dakota	South Dakota Board of Regents	<a href="https://www.sdbor.edu/StudentInfo.htm">https://www.sdbor.edu/StudentInfo.htm</a>	<a href="http://atg.sd.gov/Consumers/HandlingComplaints.aspx">http://atg.sd.gov/Consumers/HandlingComplaints.aspx</a>
43	Tennessee	Tennessee Higher Education Commission	<a href="http://www.tn.gov/thec/Index/Students/forstudents.html">http://www.tn.gov/thec/Index/Students/forstudents.html</a>	<a href="http://tn.gov/thec/Divisions/LRA/PostsecondaryAuth/ComplaintForm.pdf">http://tn.gov/thec/Divisions/LRA/PostsecondaryAuth/ComplaintForm.pdf</a>
44	Texas	Texas Higher Education Coordinating Board	<a href="http://www.thecb.state.tx.us/">http://www.thecb.state.tx.us/</a>	<a href="http://www.thecb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D">http://www.thecb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D</a>
45	Utah	Utah Division of Consumer Protection	<a href="http://consumerprotection.utah.gov/">http://consumerprotection.utah.gov/</a>	<a href="http://consumerprotection.utah.gov/complaints/manual.html">http://consumerprotection.utah.gov/complaints/manual.html</a>
46	Vermont	Vermont Department of Education	<a href="http://education.vermont.gov">http://education.vermont.gov</a>	Cathy Hilgendorf (802) 479-7451 <a href="mailto:cathy.hilgendorf@state.vt.us">cathy.hilgendorf@state.vt.us</a>
47	Virginia	State Council of Higher Education for Virginia	<a href="http://www.schev.edu/">http://www.schev.edu/</a>	<a href="http://www.schev.edu/students/studentcomplaint.asp">http://www.schev.edu/students/studentcomplaint.asp</a>
48	Washington	Washington Student Achievement Council	<a href="http://www.wsac.wa.gov">http://www.wsac.wa.gov</a>	<a href="http://www.wsac.wa.gov/protecting-education-consumers">http://www.wsac.wa.gov/protecting-education-consumers</a>
49	West Virginia	West Virginia Higher Education Policy Commission	<a href="http://www.wvhepc.com/">http://www.wvhepc.com/</a>	<a href="http://www.wvago.gov/publicresource.cfm">http://www.wvago.gov/publicresource.cfm</a>
50	Wisconsin	State of Wisconsin Educational Approval Board	<a href="http://eab.state.wi.us/">http://eab.state.wi.us/</a>	<a href="http://eab.state.wi.us/resources/complaint.asp">http://eab.state.wi.us/resources/complaint.asp</a>
51	Wyoming	Wyoming Department of Education	<a href="http://edu.wyoming.gov">http://edu.wyoming.gov</a>	<a href="http://edu.wyoming.gov/downloads/schools/student-complaint-form.pdf">http://edu.wyoming.gov/downloads/schools/student-complaint-form.pdf</a>